

# *Patient Participation Group*

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## East Lynne Medical Centre

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Patient Participation Group (PPG) Meeting – Tuesday 21<sup>st</sup> July 2020

Held at St. Helena Tendring Centre

18:30 – 19:30

**Present:** Drs M. Amin, T Alam – GP Partners at East Lynne Medical Centre  
Dr H Fadaly  
Melinda Gooding (MG) -Practice Manager at East Lynne Medical Centre  
Dawn Lambert (DL) – Deputy Practice Manager at East Lynne Medical Centre

**PPG Members:** Lynsey Bessent (LB)                      David Bolton (DB)                      Elizabeth Boyle (EB)  
Patricia Chamberlain (PC)                      Jackie Fairweather (JF)                      Eunice Hayes (EH)  
Jonathan Kanaar (JK)                      Kaushik Patel (KP)                      Alan Penney (AP)  
Penelope Read (PR) – PPG Chair                      Diana Splarn (DS)                      Elaine Symonds (ES)  
Helen Thompson (HT)                      Cheryl Watson (CW) – (Minutes)

**Apologies:** Janice Brierley (JB)                      Susan Elliott (SE)                      Sara Foster (SF)  
Gillian Lingwood (GL)                      Jacqueline Lyons (JL)                      Donnamarie Tottman (DT)

**Glossary/Abbreviations:** East Lynne Medical Centre (ELMC). Clinical Commissioning Group (CCG). NHS England (NHSE). Anglian Community Enterprise (ACE). Community Interest Company (CIC). Clacton GP Alliance (CGPA). Nurse Practitioner (NP). Advance Nurse Practitioner (ANP). Health Care Assistant (HCA). Quality and Outcomes Framework (QOF). Primary Care Network (PCN)

- **Welcome and apologies**

PR opened the meeting by thanking all parties for attending The Tendring Centre, she welcomed John and Alan to their first meeting. She also introduced the new Doctors M Amin and T Alam as well as the new Practice Manager, Melinda Gooding. Apologies from some members, as noted above.

- **Minutes and corrections from last meeting**

The minutes from the January meeting were read through and agreed. **Action** PR to send a card and flowers to Pauline MacKenzie who has now retired, as a thank you from the PPG.

- **Dr Amin GP Partner**

Dr Amin introduced himself and gave a brief outline of his clinical service in the UK which includes working with the CQC and NHS England. He confirmed he and his GP Partner (Dr Alam) took over the contract from the previous partners from 1<sup>st</sup> April 2020. Since then he has implemented a range of changes as outlined in his email (sent on 23<sup>rd</sup> April 2020). The changes to collection of bloods has impressed the CCG and this is to be implemented across the CCG area.

Dr Amin introduced his GP Partner, Dr Alam who has similar values and their vision for the future of East Lynne Medical Centre.

The GP Partners are looking to work with St. Helena Hospice to share the Tendring Centre. The St. Helena Board has agreed to lease part of the building to Drs Amin and Alam. The Centre is purpose-built which will enable the practice to relocate from the East Lynne building. St. Helena Hospice will be able to provide some service from the Centre too. Both teams will share communal areas and it will allow the practice to include additional health services. An example of nurse-led observation bays for unwell patients was given. The GP Partners are committed to a long-term rent of the Centre.

Dr Amin introduced Melinda Gooding as the new Practice Manager. She previously worked in schools and has knowledge of inspections. Dr Fadaly was introduced as a GP coming to work at the practice. Dr Lina Pacesiuene will be continuing as a salaried GP but Dr Dainius Plenta will be leaving.

Returning to the proposal to relocate to the Tendring Centre. The lease is currently being drafted. The GP Partners are looking for feedback. There will be a 4-6 week public consultation and after the ground work is complete they will go to the Commissioner. The timeline is between 6 months to 1 year.

PR confirmed that the PPG had previously looked at a proposal to relocate to the Tendring Centre, but this was for three practices to share the Centre. This is different to the new proposal.

Dr Amin confirmed that he and Dr Alam have refused an NHS England 'Golden Handshake' of £10,000 each and requested the money be given to fight COVID.

Dr Amin confirmed the name of the surgery will remain the same and none of the previous GP Partners are now involved in the practice.

Prior to a tour of the Centre PR thanked everyone who had organised the evening. Zoe Reed had worked hard to provide a buffet. PR encouraged the PPG members to complete the questionnaires which DL gave out and to let any friends and family who are also patients to do the same.

- **Guided tour of building**

There followed a tour of the Tendring Centre and the buffet was available.

- **Close**

Please note Penelope can be contacted, for PPG Business, by telephone on 07812 595195 or by email at: [peneloperead@aol.com](mailto:peneloperead@aol.com)

**Next meeting: Wednesday 7th October 2020, 18:30 pm at ELMC.**